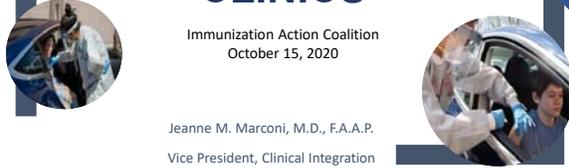


VACCINE DRIVE-THRU CLINICS

Immunization Action Coalition
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Historic Vaccine Delivery

Many options have been available in the past.



1. Office Visits
2. Nurse Only Visits
3. Drive-Thru Visits

Why Drive-Thru?

- Efficient
- Expedient
- Enhanced by Current COVID Pandemic



Adapting Flu Vaccination in the age of COVID-19

- Flu Vaccination**
Need to vaccinate for flu quickly and efficiently
- Decrease Exposure**
Time in the office increases exposure to COVID.
- Trial Runs**
Trial run for when need to mass distribute COVID-19 Vaccine.
- Set-up Spaces**
No space for a drive-thru set up? Ask a bank, a business associate or local business to accommodate your needs?
- Contingency Plans**
If all fails or weather or other deterrent arises, have a back-up 'Rapid Flu Delivery' plan such as a 'quick stop' option



Getting Started...Being Successful

Project Champion
The best chance for success is implementing a Project Champion

Work Bots
The Project Champion should be a committed, detail oriented and people mover employee.

It will require **MANY** people to do a LOT to get this year's flu vaccine distributed and administered efficiently and properly.



Licenses & Permissions

It is important you seek the proper permission and complete the necessary paperwork to use your parking lots unless you own it.

It is also important to let your landlord know in case of conflicts. Choosing times that do not conflict with other tenants is your best option for succeeding in these discussions.

- Do you have a leased Property?
- Do you own your property?
- Where do you get a license if you don't own the parking lot?
- Check Your General Liability Policy.



Location & Safety

1. Location

The exact placement of the Drive-thru is vital as this will determine the safety you can provide to staff and patients.

2. Traffic Pattern

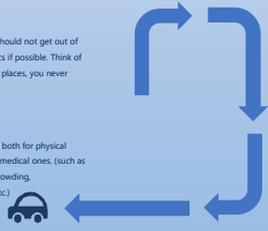
The optimal traffic pattern is circular and clear of other traffic. This pattern allows several cars to line-up and offers a few pull in spots for brief observations or vaccine reactions. **BE SURE CARS WILL NOT LINE UP ON YOUR MAIN ROAD!**

3. Stay in Car

Patients and/or families should not get out of the car during these clinics if possible. Think of your "favorite" drive-thru places, you never "walk-up to the window"

4. Safety Plan

Develop your safety-plan both for physical location issues as well as medical ones. (such as vaccine reactions, over-crowding, uncooperative patients etc.)



Scheduling



When

Choosing Dates and Times. Pick a day that you have adequate staffing etc.



Volume

How many patients can you manage and the timing between them.



Scheduling

Online vs. Real Time scheduling or BOTH?



Pre-Visit Prep

Pre-Visit VIS
Pre-Visit COVID-19 Questions
Pre-Visit Wellness, chronic disease, med check verifications



Registration/Pay

Guest registration, insurance verification and pre-payment

Volume

-  **How many per hour?**
Typically 10 cars can be accommodated per hour
-  **Trial Runs**
Do less your first clinic to be sure the flow is smooth
-  **Patient's Clothing**
Prepare your patients to have clothing that is easily removable for access.



Online vs. Real Time Scheduling

- Volume necessitates easy scheduling access
- Some EHR's allow online scheduling so this is a perfect application
- There are online scheduling software apps such as FullSlate, Calendly, Acuity (some free, some subscription service)



Pre-Visit Vaccine Info Statement (VIS)



VIS Review Required

VIS can be sent to patient/family BEFOREHAND via portal

Staff preparing for the Clinic can acknowledge in chart that VIS was reviewed via portal

Can be laminated and reviewed at time of visit (less efficient) and administration of vaccination.

Pre-Visit COVID-19 Questionnaire

Screen ALL patients and accompanying caregivers is essential

Can pre-screen online via your website with embedded form (Jotform.com has HIPAA licensed forms)







If not pre-screened, can be done at time of visit by staff via a clipboard or iPad and if EHR is capable entered right into the EHR.

Pre-Visit Check Point for Missed Routine Wellness/Disease Management

Chronic disease and medication checks that have been missed can trigger a TELE-HEALTH Visit to be scheduled, recapturing the visits and re-establishing care.

This is a chance to stress importance for check-ups and childhood wellness.

COVID-19 has challenged practices with patients being up-to-date with their wellness visits, chronic illness check-ins and medication follow-ups.



Guest Vaccinations and Registration

- You Can Offer Vaccines to Others Besides Patients.** Keep the whole family safe... We have always offered vaccines to parents and caregivers.
- Cash or Insurance** We have done this as a cash service but some practices are successful at billing the guest's insurance plan.
- Pre-Register** Have parents/caregivers pre-register online just like patients, including taking payments.
- Permission Form** Have the guests fill out and email or bring along the #1 permission form and insurance info if applicable.



Materials Needed

- CDC Website**
Visit the CDC Site for details on supplies
- Create a List of Supplies**
Again, CDC site has comprehensive lists and is well written
- CDC: Guidance for Planning Vaccination Clinics**
CDC: "Guidance for Planning vaccination clinics held at Satellite, Temporary or Offsite Locations."
[cdc.gov/vaccines/hcp/admin/mass-clinic-activities](https://www.cdc.gov/vaccines/hcp/admin/mass-clinic-activities)



Cold Chain Considerations

..... **Very Important**

- Refrigerated vaccines are much easier than frozen vaccines
- Locations, weather and clinic hours will all affect decision making
- Follow recommended cold chain protocols at ALL TIMES**
- CDC website on mass clinic activities has good guidance (see previous slide)



Staffing Needs

- Staff Education
- Set-up
- Intake Station
- Admin Station



Intake

- Check in**
Check-in Patient and make sure any pre-visit info is available and entered
- Pre-Visit COVID**
Pre-Visit COVID-19 Questionnaire performed
- Temperature**
Temperature is taken. Anything 99.5 and over remove from line.
- Loosen Clothing**
Advise patient to loosen or remove clothing if needed
- Forms**
Collect any necessary forms for daycare, school that need to be completed



Administration of Vaccine

01. Car pulls into designated location
02. Safety first: confirm the car is in the PARK position
03. Depending on age of child may need parental or caregiver assistance
04. Confirm type of vaccine with the patient record and insurance for those who administer both Private and VFC products.
05. **Administer Vaccine**
06. Confirm patient appears well
07. Document vaccine in EHR if WIFI available or clipboard
08. Ensure patient is safe, if patient is driving have a dedicated spot for brief observation period.



Emergencies

Never Be Underprepared!

Equipment, supplies & Medications must be available at all times

Review emergency plan should one occur

A cell phone must be available for immediate use at all times



Promoting Your Drive-Thru Clinic

Promote to your families via portal messaging and email	Add to your Home Page on Website	Post on social media, Facebook and Instagram	Create a blog about it on website
Remind patients when calling for other issues	Change your phone hold to announce this new service	Do a press release especially if you are the 1st in your community to offer this service	Put signs up in office and on your computer screens

Staff & Family's Satisfaction

-  **Post Clinic Huddle**
After your first clinic re-examine the workflow and outcome.
-  **Adjustments**
Make adjustments as needed.
-  **Advertise Your Success**
Post the event on social media with photos of cars pulling up, etc.
-  **Satisfaction Surveys**
Do a satisfaction review with a few patients and the staff and ask for improvements



Thank you!



Please do not hesitate to contact me with questions or if you need assistance implementing this in your practice.

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