VACCINE DRIVE-THRU CLINICS
Immunization Action Coalition
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1. Office Visits
2. Nurse Only Visits
3. Drive-Thru Visits

Many options have been available in the past.

Why Drive-Thru?
- Efficient
- Expedient
- Enhanced by Current COVID Pandemic

Adapting Flu Vaccination in the age of COVID-19

- Time in the office increases exposure to COVID.
- No space for a drive-thru set up? Ask a bank, a business associate or local business to accommodate your needs!
- If all fails or weather or other deterrent arises, have a back-up "Rapid Flu Delivery" plan such as a "quick stop" option.
- The best chance for success is implementing a Project Champion.

Getting Started...Being Successful

- Work Bots
  The Project Champion should be a committed, detail oriented and people mover employee.

Spray Bots
The Project Champion should be a committed, detail oriented and people mover employee.

- Licenses & Permissions
  It is important you seek the proper permission and complete the necessary paperwork to use your parking lot when you want it.
  It is also important to let your landlord know in case of conflicts. Knowing that the will conflict with other tenants is your best option for succeeding in these discussions.
1. Location
The exact placement of the Drive-thru is vital as this will determine the safety you can provide to staff and patients.

2. Traffic Pattern
The optimal traffic pattern is circular and clear of other traffic. This pattern allows several cars to line-up and offers a few pull in spots for brief observations or vaccine reactions. BE SURE CARS WILL NOT LINE UP ON YOUR MAIN STREET!

3. Stay in Car
Patients and/or families should not get out of the car during these clinics. Please think of your “favorite” drive-thru places, you never “walk-up to the window”

4. Safety Plan
Develop your safety plan both for physical location issues as well as medical ones. (such as vaccine reactions, over-crowding, uncooperative patients etc.)

Online vs. Real Time Scheduling

• Volume necessitates easy scheduling access
• Some EHR’s allow online scheduling so this is a perfect application
• There are online scheduling software apps such as FullSlate, Calendly, Acuity (some free, some subscription service)

Pre-Visit Vaccine Info Statement (VIS)
VIS can be sent to patients’ family BEFOREHAND via portal
Staff preparing for the Clinic can acknowledge in chart that VIS was reviewed via portal
Can be laminated and reviewed at time of visit for efficient administration of vaccination.

Pre-Visit COVID-19 Questionnaire
Screen ALL patients and accompanying caregivers is essential
Can pre-screen online via your website with embedded form (Jotform.com has HIPAA licensed forms)

If not pre-screened, can be done at time of visit by staff via a clipboard or iPad and if EHR is capable entered right into the EHR.
Pre-Visit Check Point for Missed Routine Wellness/Disease Management

COVID-19 has challenged practices with patients being up-to-date with their wellness visits, chronic illness check-ups and medication follow-ups.

This is a chance to stress the importance for check-ups and childhood wellness.

Materials Needed

01. CDC Website
- Visit the CDC Site for details on supplies.

02. BRP's List of Supplies
- Again, CDC site has comprehensive lists and is well written.

03. CDC: Guidance for Planning Vaccination Clinics
- CDC: “Guidance for Planning Vaccination Clinics Held at Satellite, Temporary or Offsite Locations.”

- CDC website on mass clinic activities has good guidance (see previous slide)

Cold Chain Considerations

Refrigerated vaccines are much easier than frozen vaccines.

Locations, weather and clinic hours will all affect decision making.

Staffing Needs

- Staff Education
- Set-up
- Intake Station
- Admin Station

Intake

- Check in
- Pre-Visit COVID Questionnaire performed
- Temperature taken. Anything 94.5 and over remove from line.
- Advise patient to loosen or remove clothing if needed
- Collect any necessary forms for daycare, school that need to be completed
01. Car pulls into designated location
02. Safety first: confirm the car is in the PARK position
03. Depending on age of child may need parental or caregiver assistance
04. Confirm type of vaccine with the patient record and insurance for those who administer both Private and VFC products.
05. Administration Vaccine
06. Confirm patient appears well
07. Document vaccine in EHR if WiFi available or clipboard
08. Ensure patient is safe, if patient is driving have a designated spot for brief observation period

Promoting Your Drive-Thru Clinic
- Post on social media, Facebook and Instagram
- Create a blog about it on website
- Put signs up in office and on your computer screens
- Promote to your families via portal messaging and email
- Add to your Home page on Website
- Do a press release especially if you are the first in your community to offer this service
- Change your phone hold to announce this new service

Equipment, supplies & Medications must be available at all times
Review emergency plan should one occur
A cell phone must be available for immediate use at all times

- Post Clinic Huddle
- Post the event on social media with photos of cars pulling up, etc.
- Staff & Family’s Satisfaction
- Advertise Your Success
- Do a satisfaction review with a few patients and the staff and ask for improvements

Thank you!

Please do not hesitate to contact me with questions or if you need assistance implementing this in your practice.

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